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Three Empire State Plaza, Albany, NY 12223-1350 www.dps.ny.gov

April 18, 2018

The Honorable Dan Hochvert Mayor, Village of Scarsdale 1001 Post Road Scarsdale, NY 10583

Re: Matter 18-00618 - In the Matter of Utility Preparation and Response to Power Outages During the March 2018 Winter Storms.

Dear Mayor Hochvert:

On behalf of Governor Andrew M. Cuomo, thank you for your letter of March 16, 2018, in which you provided information on proposed improvements agreed to by Consolidated Edison Company of New York, Inc. (Con Edison) in the wake of Superstorm Sandy. Thank you also for sending the information from 2013 relevant to these commitments. You also noted that, while the Con Edison had delivered on some of its commitments, it failed to do so regarding staffing during the recent storms. You also mention Con Edison's poor and inaccurate communications with customers during these storms, resulting in a burden on local officials who acted as de facto consumer representatives for Con Edison.

As you may know, the Department of Public Service has commenced, at the direction of Governor Cuomo, a proceeding to investigate the utilities' preparation for and response to the March 2018 storms. Documents and comments regarding this matter, as it proceeds, may be accessed on or submitted to the Department's website (www.dps.ny.gov) via the matter number noted above.

I appreciate your taking the time to provide this information. Your letter will be part of the Department's review and has been included among the information and comments submitted

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in this matter, and thus will be part of the record considered by the Department as it continues its investigation.

Sincerely,

Kathleen H. Burgess
Secretary