

From: Mayor
Sent: Monday, November 7, 2016 10:17 AM
To: Irina Per; Steve Pappalardo
Subject: Re: H2O bill

Dear Ms. Per -- This acknowledges receipt of your email. I intend to comment on this subject at the start of the Village Board meeting on Wednesday night at 8:00 pm. As usual, the meeting will be broadcast on our government access channel and will be streamed live on Scarsdale Public TV.

Very truly yours, Jon Mark

From: Irina Per <irina.per@gmail.com>
Sent: Monday, November 7, 2016 10:03 AM
To: Mayor; Steve Pappalardo
Subject: H2O bill

Hello Mayor Mark,
this email is in regards to the resent residential water bill. As you have been contacted already about this issue by many Scarsdale residents, we also received an unusually high water bill. While we understand this bill covers the most high water consumed period given the lawn care, it still seems very high even for the summer. First of all, compared to last year's bill, this recent bill is covering 7 additional weeks yet we still get only 50 units of water threshold after which the rate goes up to 8.75 \$ per unit. In addition to this, the over the 50 units rate itself was raised from last year's rate for 30% and we the residents never received any notice for such increase. We believe this is absolutely not acceptable given the fact that we were never notified of, first- the bill would cover larger period, and second- the over 50 water units charge would be raised to 8.75\$. What is also troubling, we still received with the water bill a notice of subpar water quality due to failure to treat the water properly. So, we are also paying for the water that is not up to the sanitary standards which is absolutely unacceptable.

We have heard from fellow Scarsdelians that this high water bill issue seems widespread- many many people received unusually high water bills despite not having done anything differently from last summer- eg. didn't change any sprinkler irrigation, no pool, no water leaks from plumbing systems.

We ask you to please look into this matter with utmost urgency, and please share your findings and solution with Scarsdale residents.

Looking forward to hearing regarding this matter,

Irina and Michael Per

11 Aspen rd